

## Canine Boarding Packet

Pet's Name: \_\_\_\_\_ Owner's Name: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_

Phone where you can be reached while pet is boarding: \_\_\_\_\_

Email address: \_\_\_\_\_

May we use your pet's photo in future advertisements? YES  NO

### **FEEDING:**

Which food option will you be using for your pet?

Bring in own food

In house Science Diet – Add'l fees apply. \$2 per day for dogs <50 lbs  
\$3 per day for dogs > 50 lbs

Please explain your daily feeding instructions:

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In the event your pet does not eat, may we tempt with other forms of food? YES  NO

If your pet suffers from anxiety and/or stress while boarding or has a fear of thunderstorms, we offer ProQuiet, an amino acid supplement made of L-Tryptophan (found in turkey) to help calm your pet.

Cost per treatment \$2.50. Would you like for your pet to have this if needed?

YES  NO

Does your pet have a history of adverse reactions to any food, medications or vaccines?

YES  NO  Explain \_\_\_\_\_

**SPECIAL INSTRUCTIONS:** Please tell us any issues or concerns regarding your pet.

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**MEDICATION:**

Please list the medication your pet needs to receive while boarding.

MEDICATION	STRENGTH	DOSAGE INSTRUCTIONS	PILL COUNT	REASON FOR USE

*Price for oral/eye/ear medication administration \$ 7.00/day, Injectable medication \$10.00/day.*

## **CANINE SPA SERVICES:**

### **Packages:**

***Beach Bundle*** - An Island Toss & a Cabana Cuddle \$15

***Island Excursion*** -An Outdoor Adventure & an Island Toss \$15

***Suite Serenity*** -2 Cabana Cuddles \$15

### **A La Carte:**

***Outdoor Adventure*** – 20 minute individual outdoor stroll around the property. \$8.50

***Island Toss*** – 20 minutes of individual outdoor time for either frisbee or ball toss. \$8.50

***Cabana Cuddles*** – 20 minutes of one-on-one indoor cuddle time for a canine with one of our friendly resort members. \$8.50

### **Playcare:**

1 hour \$4.50,      ½ Day \$8.50,      Full Day \$16.50

### **Bath – Professional Grooming**

***Mani/Pedi Regular*** \$11.50

***Main/Pedi Difficult*** \$17.50

***Daily Brush Out*** \$11

***Bathing Services*** - Includes nail trim, ear cleaning, anal gland expression

2-25 # Short Hair \$30      2-25 # Long Hair \$35

26-45 # Short Hair \$35      26-45 # Long Hair \$40

46-80 # Short Hair \$40      46-80 # Long Hair \$50

81+ # Short Hair \$50      81+ # Long Hair \$75

***Professional Grooming Services*** -

*Prices vary by breed & coat*

Would you like any additional spa services for your dog?  YES  NO

**IF YES, PLEASE SELECT THE SERVICES FOR YOUR PET AND WHEN YOU WOULD LIKE THEM PROVIDED:**

<b>PACKAGES</b>	<b>DAILY</b>	<b>OTHER (SPECIFY DAYS)</b>
<i>BEACH BUNDLE</i>		
<i>ISLAND EXCURSION</i>		
<i>SUITE SERENITY</i>		

<b>A LA CARTE</b>	<b>DAILY</b>	<b>OTHER (SPECIFY DAYS)</b>
<i>OUTDOOR ADVENTURE</i>		
<i>ISLAND TOSS</i>		
<i>CABANA CUDDLES</i>		

<b>PLAYCARE</b>	<b>DAILY</b>	<b>OTHER (SPECIFY DAYS)</b>
<i>1 HOUR</i>		
<i>½ DAY</i>		
<i>FULL DAY</i>		

<b>BATH - GROOMING</b>	<b>SPECIFY DATE</b>
<i>MANI/PEDI</i>	
<i>BRUSH OUT</i>	
<i>BATH</i>	
<i>PROFESSIONAL GROOMING</i>	

**Pet Warranty:**

**Maximum Coverage:** \$1,500.00 per incident

**Expiration of Coverage:** Pet owners must notify the Resort within 48 hours of departure of any medical conditions. Any and all written claims under this warranty must be submitted within seven (7) days after the St. Francis Pet Resort relinquishes care, custody or control of the Pet to the Pet Owner. This coverage is the Pet Owner's exclusive remedy in the event of any claim for illness, injury or medical care for a covered Pet. Pet Owner shall remain responsible for all charges exceeding the maximum coverage amount.

**Fee per Pet:** \$5.00 per stay (Required for boarding.)

In consideration for the payment of the warranty fee, and subject to the exceptions, terms, conditions and limitations listed below, the St. Francis Pet Resort will pay for veterinary care provided by a licensed veterinarian for the care or treatment of the boarded pet listed above for any sickness or injury of the pet incurred while the pet is boarding at the St. Francis Pet Resort, up to the maximum stated above.

The St. Francis Pet Resort Warranty offers you peace of mind. You can be assured that your pet will receive timely, professional veterinary care, should the need arise. Unless you specify otherwise, your pet will be seen by the doctors at Godspeed Animal Care. If you so choose, every effort will be made to contact your primary veterinarian if you prefer. If transport is needed, additional fees will apply.

Exceptions to this coverage are as follows:

- Pre-existing health conditions.
- Distemper, Parvovirus or Bordetella Infection in a pet whose vaccinations were not current and/or were just administered or boosted within 7 days of boarding or for any puppies or kittens under the age of 16 weeks due to the incubation period of some contagious diseases of young animals.
- Injury, illness or death when pets take action against one another whom are boarded together at the owner's request.
- Injury, illness or death resulting from whelping or pregnancy.
- Injury, illness or death resulting from war or terrorist acts.
- Injury, illness or death resulting from nuclear radiation or contamination.

**Terms and Conditions:**

This coverage shall be effective and binding with St. Francis Pet Resort (Godspeed Animal Care) only if the Pet Owner complies with each of the following conditions:

- In the event that the Pet requires on-going treatment after its owner has taken possession of the pet, the Pet Owner hereby agrees to authorize his Veterinarian to forward a copy of the diagnosis and treatment history to the St. Francis Pet Resort (Godspeed Animal Care) . Such records will be required before any claim is paid.
- Reimbursement under this warranty shall be the St. Francis Pet Resort's (Godspeed Animal Care) maximum liability and any monies paid by the St. Francis Pet Resort to Veterinarians and hospitals may be deducted from such reimbursement amount and not be in addition to such other reimbursements.
- The St. Francis Pet Resort (Godspeed Animal Care), at its own expense, shall have the right and opportunity to examine any covered Pet whose injury or illness is the basis of any claim when and as it may reasonably be required during the pendency of such claim.

Any provision of this warranty, which on the effective date, is in conflict with the statutes of the state in which the Pet Owner resides on such date is hereby amended to conform to the minimum requirements of such statutes. Any Controversy or claim arising out of or relating to this certificate shall be settled by arbitration in accordance with the rules of the American Arbitration Association.

**Financial Policy:**

We will gladly prepare a written estimate if you desire. All fees are due at the time of check-out, unless required to prepay. A returned check fee of \$25 will be charged to any account whose check is returned by the bank. Any outstanding balance over 30 days will be subject to a \$6 billing fee plus 1.5% interest each month until paid in full.

I am financially responsible for the pet described in this boarding agreement and agree to pay all fees incurred, including any medical or surgical procedure that is above and beyond what is covered by the Pet Warranty. I understand that any medical or surgical procedure is attended by some risk and that it is not possible to guarantee the successful outcome of any such procedure, should it be necessary. This agreement is in force indefinitely from this date unless I notify the Resort in writing to the contrary. I have read and answered all questions pertaining to my pet to the best of my knowledge. I will not hold Godspeed Animal Care/St. Francis Pet Resort & Rehabilitation Center responsible for any incidents resulting from omission of information requested. I read and understand the information pertaining to vaccination requirements and the pet warranty.

**Medical Illness Policy:**

Should my pet become ill or need medical attention, we will call the emergency number listed below. We will inform you or your contact regarding your pets' symptoms, treatment options and an estimate of cost. If we find no one can be reached and your pet requires treatment to relieve immediate discomfort or to resolve any important medical or surgical condition, we request that your wishes be indicated below.

Emergency contact while boarding: (Name) \_\_\_\_\_, (Number) \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_ Number: \_\_\_\_\_

Would you like your veterinarian to be contacted in case of medical needs?  YES  NO  
(Additional fee for staff time and transportation.)

Would you prefer Godspeed Animal Care to treat your pet while boarding?  YES  NO

For conditions that fall outside of the Pet Warranty, please select **ONE** of the following:

- Please perform whatever services the doctor deems necessary for the best care of my pet until I or my emergency contact can be reached. This includes only non-elective treatment and necessary diagnostics.
- I authorize up to [ ] \$100 [ ] \$200 [ ] \$ \_\_\_\_\_ in medical care for my pet until someone can be reached.
- Do not administer any medical treatment until specific authorization can be given. Please understand though that if your pet is in need of immediate medical care, the veterinarians at Godspeed Animal Care will be called to treat your pet until which time as we are able to reach you, your emergency contact or your primary veterinarian.

Agreed and Accepted by: \_\_\_\_\_ (Pet Owner) Date: \_\_\_\_\_

Authorized by: \_\_\_\_\_ (Employee) Date: \_\_\_\_\_